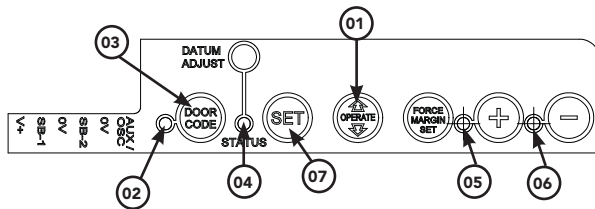


GDO-11Ero®

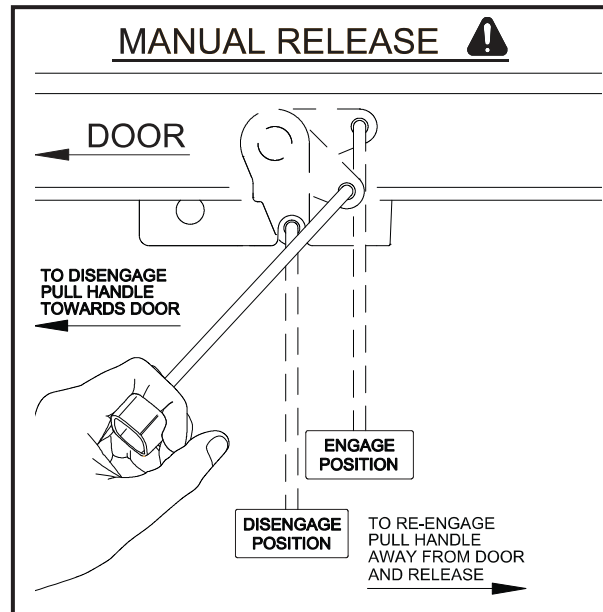
Sectional Door Opener Quick Operation Guide

1.0 User Operating Controls



Button	Function
01	Open / Stop / Close
02	Flashes when a code is being stored or when a remote control button is pressed.
03	For storing or erasing remote control button code to switch the courtesy light on or off.
04	Illuminates when Service is due.
05	Flashes as the door opens and remains on when opened.
06	Flashes as the door closes and remains on when closed.
07	Is used during installation. Used to re-initialise the opener.

2.0 Manual Door Operation



2.1 To Disengage the Opener:

1. It is recommended to do so with the door in the closed position.
2. Pull the manual release cord towards the door, until you hear a click.
3. Move the door manually.



CAUTION: When the opener is manually disengaged, the door is no longer locked. To lock the door manually, re-engage the opener after the door is closed.

2.2 To Re-Engage the Opener:

1. Check the door has not been locked by a locking device.
2. Pull the manual release cord away from the door, until you hear a click.
3. The door will now operate from the opener.



CAUTION: Do not use the string handle as a mechanism to open the door. Failure to comply may cause serious injury.

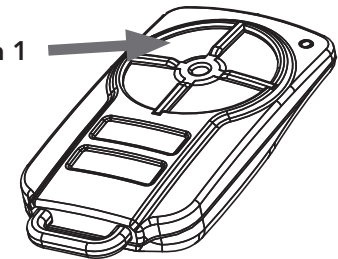
3.0 Coding a Remote Control

3.1 Storing the Remote Control Code:

The opener can only be operated from remote controllers that have been programmed into its memory. Up to 8 remotes can be stored in the memory.

1. Press and hold the DOOR CODE button.
2. Press Button 1 on the remote controller for two seconds. Release and pause for two seconds. Press the Button 1 again for two seconds.
3. Release the DOOR CODE button. The remote control button is now coded, press to test.

Button 1



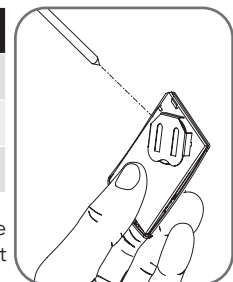
3.2 Battery Replacement:

Battery Type: 1 x CR2032.

1. To test the battery is working, press and hold a remote button. Check Light Status table to determine if battery needs replacing.

Light Status	Battery Status
Solid	OK
Flashing	Replace
No light	Replace

2. Use finger nails to separate the remote casing to expose circuit board.
3. Use a non-metallic object to push the battery down through the side opening to remove the battery.



automatic
TECHNOLOGY

4.0 Smart Phone Control (Requires Smart Hub)

4.1 Connecting to WiFi:

The Smart Phone Control works via your home's WiFi network. Initial set up involves linking your phone app, smart hub and opener to your home network.

1. Download the ATA App.
2. Ensure the WiFi router is within range of the Smart hub.
3. Connect the Smart Hub to power.
4. Go to phone settings, then WiFi and select (ATA000000).
5. Open App and tap on Start.
6. Select setup a new Smart Hub.
7. Follow on screen instruction in the ATA App.
8. Upon completion, test the opener operation through the ATA App.



5.0 Troubleshooting

Symptom	Possible cause	Remedy
The opener does not work from the transmitter	Garage door in poor condition e.g. springs may be broken	Check the door's operation
	The opener does not have power	Plug a device of similar voltage (e.g. a hairdryer) into the power point and check that it is OK
	The battery in the remote control is flat	Replace the battery
	The remote control button is not programmed to operate the door.	Code in the remote control
One remote control works but the other/s do not	Door Code LED is flashing yet the opener is not working.	Ensure the correct button on the remote control is being pressed.
	Faulty remote controller	Replace remote control
The chain moves but the door remains stationary	Flat battery	Replace battery
	The opener is disengaged	Re-engage the opener
Motor is running but chain is not moving	Damage motor assembly	Contact your dealer for support.
The remote control range varies or is restricted	Variations are normal depending on conditions e.g. temperature or external interference	Make sure you can see the door when you use the remote control.
	The battery life is exhausted	Check the battery status by pressing a button (flashing or no light requires battery to be changed)
The Courtesy light does not work	LED has failed	Contact your dealer for support.
The door reverses for no apparent reason	If Safety beams are installed they may be partially obstructed.	Ensure the beam path is not obstructed. Check the Alignment.
Auto Close not working	Safety Beam or wiring faulty	Contact your dealer for support.

6.0 Caring for your Opener

Preventative servicing of your garage door and opener, is important. Your garage door is made up of numerous moving parts designed to lift and lower your door safely and efficiently.

Ongoing preventative servicing ensures that your door continues to function within factory specifications, greatly reduces the risk of failure and repair bills down the track and ensures you maintain your Warranty.

Refer to your Owners Opener Handbook for your service schedule.



Refer to the installation manual for monthly testing procedures in Section 12 to ensure garage door is fit for use.

7.0 Need a Service Call?

If the opener needs a service please call the dealer who installed the garage door opener (their contact details are usually on a sticker on the back of your garage door).

For installation manual,
please visit:
ata-aust.com.au/manuals

For product assistance,
general enquiry or more
information, please visit:
ata-aust.com.au
or call **1300 133 944.**