IoT Service Pack Guidebook
(服务包用戶手册)

for Samsung Smart Doorlock

SAMSUNG SDS

SAMSUNG
SM▲RT Doorlock

FAQ

常见问题解答

Please refer to the FAQ for installation and details of the product.

All images are for illustrative purposes only. Actual images may differ.
The information of this manual may vary without notice to improve the performance of this product.
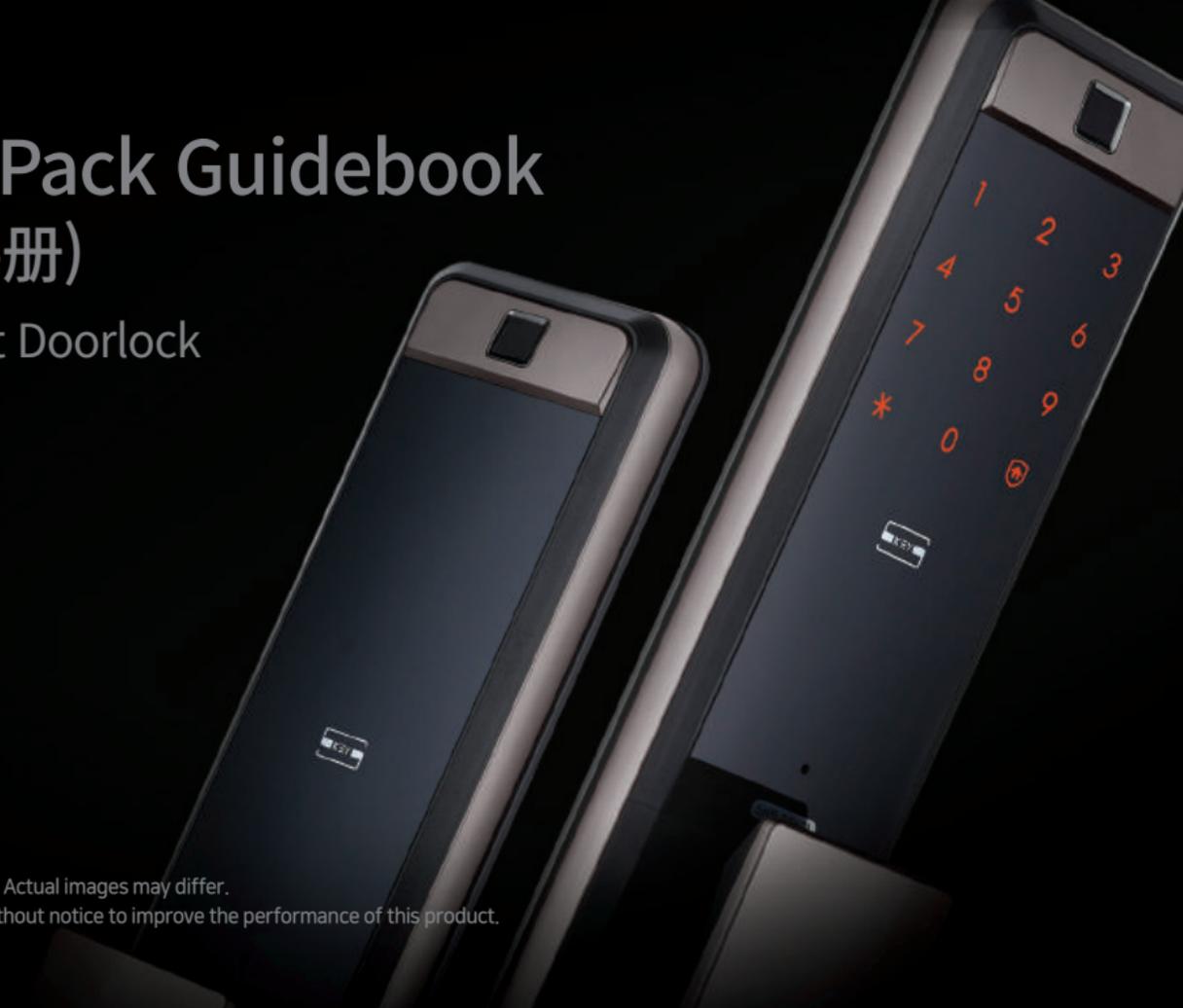
Always
Connected

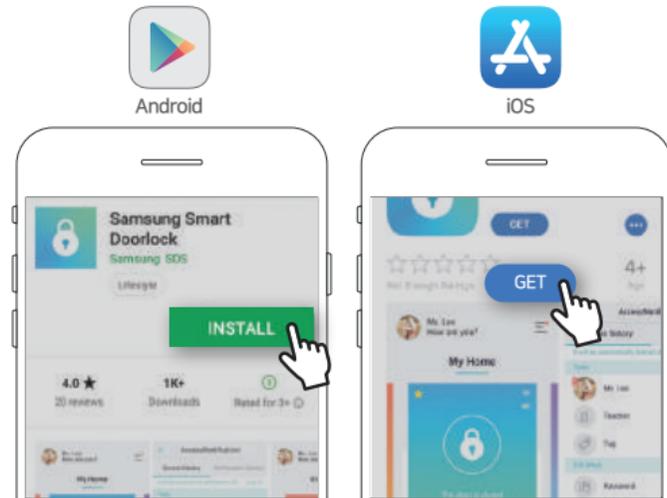## CONTENTS

TRY OUT THE INTERNET OF THINGS!

※ Recommended OS:
   Android v5.0 or newer / iOS v10.0 or newer.

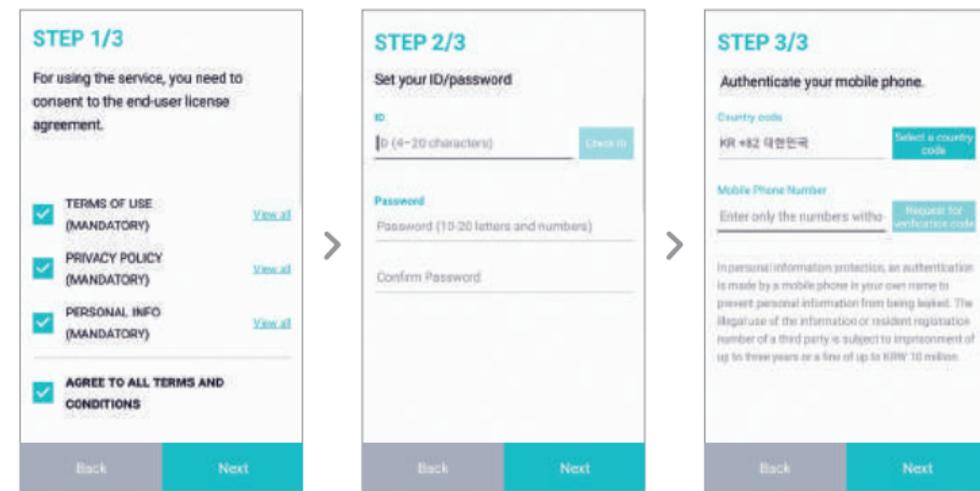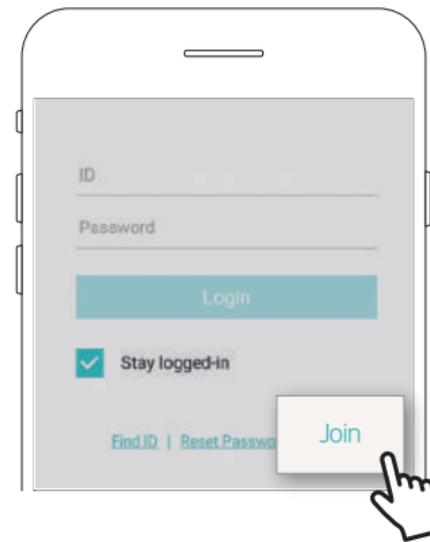## Step1. Download the "Samsung Smart Doorlock" app

1. First, install the app on your smartphone.
   Download the free mobile app 'Samsung Smart Doorlock' from
   the iTunes App Store™ or Google Play™ for Smart IoT Features.

Android

iOS

Step2. Create your account

2. Open the app and enter the Join button.

TRY OUT
THE INTERNET
OF THINGS!

For Android users

※ Before you begin, make sure you have your Wi-Fi
password available.

⚠ If registration fails, please refer to the FAQ section of the app.
App > Help > FAQ > Troubleshooting.

Register your door lock on your smartphone.

1. Enter '+' on the main screen of the app.
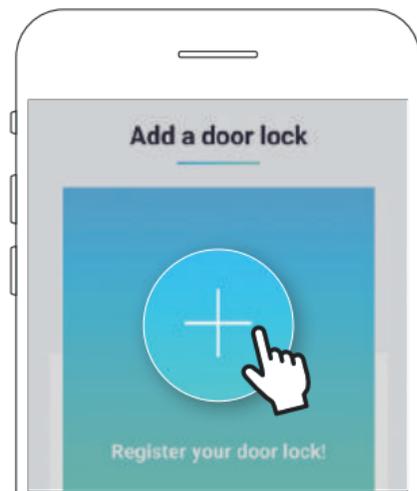
2. While the door is closed, Open the upper battery cover and install the Wi-Fi module.
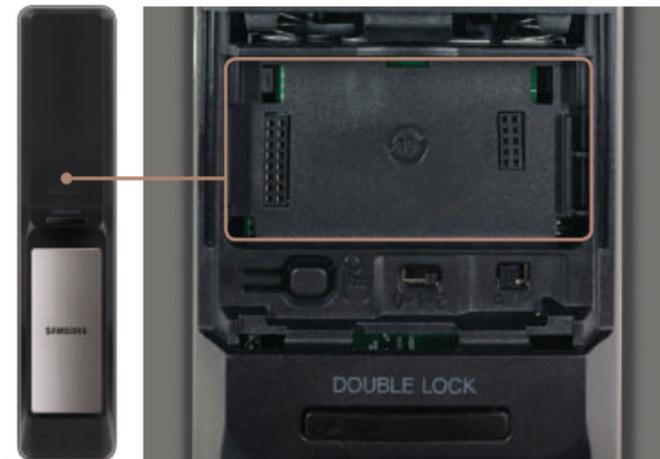
3. Press and hold the register button (⬛) for 5 seconds until a voice guide "Your Wi-Fi will be registered" is heard.

 Your door lock on your smartphone! Register your door lock. (Android)

4. On the App screen, enter the Next button.

5. Select door lock Wi-Fi and enter the Next button.

6. Select your home Wi-Fi network and enter the Next button.

7. The doorlock is automatically registered. (It takes about 30 seconds.)

Samsung_DoorLock_XXYYZZ

Open the indoor cover of the door lock, and select a Wi-Fi with the same numbers as the last six digits of the MAC address.

* If a Pop-Up regarding Internet Connection appears

Back   Next

⚠ if no door lock Wi-Fi listed, enter the Refresh button ↻ on the upper right section.

STEP 3/3

Select a Wi-Fi for the household.

iptime_IDP_Conv

ureadymobile_sds

[Hidden]

Back   Next

⚠ Enter the passwords in case your router has enabled security. Correctly enter the passwords.

My home

The door is closed.
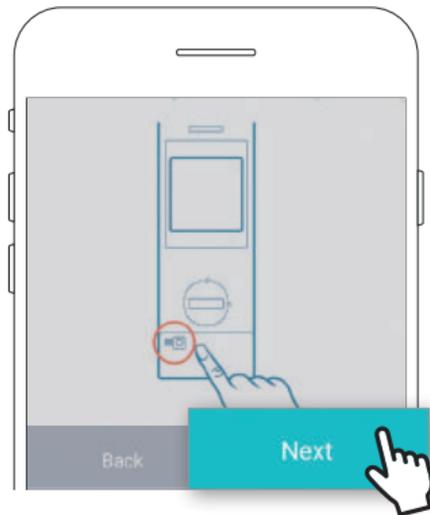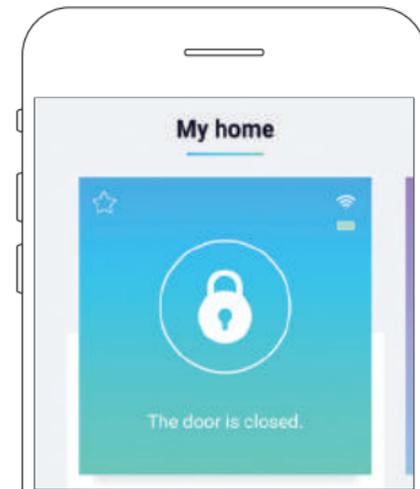
TRY OUT
THE INTERNET
OF THINGS!

For iOS users

※ Before you begin, make sure you have your Wi-Fi password available.

⚠ If registration fails, please refer to the FAQ section of the app.
App > Help > FAQ > Troubleshooting.

Your door lock on your smartphone!
Register your door lock.

1. Enter '+' on the main screen of the app.

Add Doorlock

Register your door lock!

2. While the door is closed, Open the upper battery cover and install the Wi-Fi module.

DOUBLE LOCK

3. Press and hold the register button (⬜) for 5 seconds until a voice guide "Your Wi-Fi will be registered" is heard.

IoT Service Pack
for Samsung Smart Doorlock

DOUBLE LOCK

Your door lock on your smartphone! Register your door lock. (iOS)

4. On the App screen, enter the Next button.
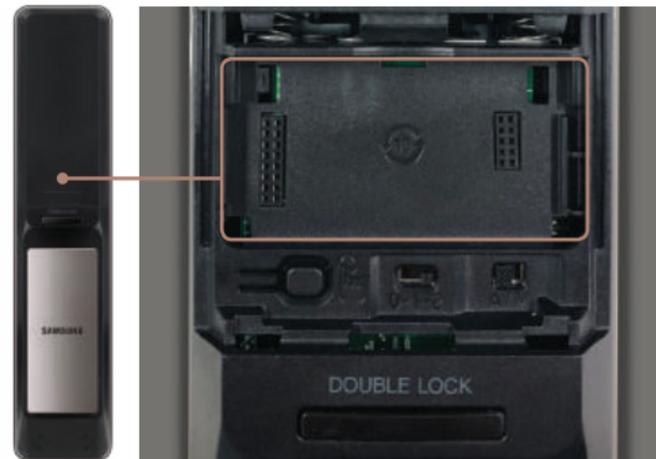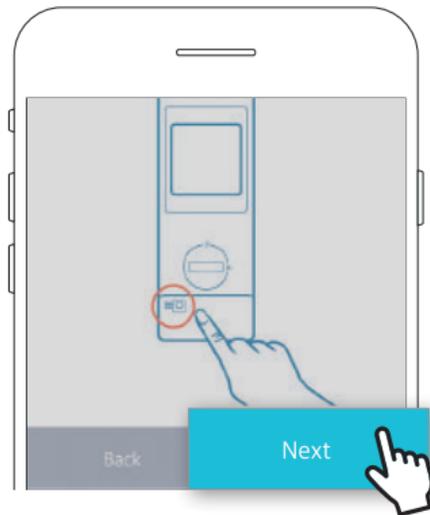

5. Select a door lock Wi-Fi.
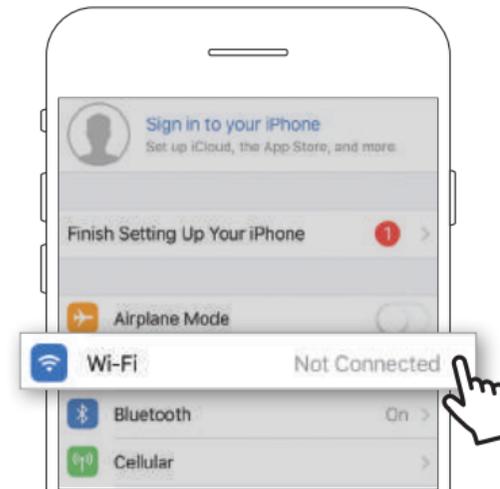

Select Doorlock Wi-Fi

Open the indoor cover of the door lock, and select a Wi-Fi with the same numbers as the last six digits of the MAC address

6. Enter the settings button on the top.

Settings   Smart Doorlock

ALLOW   DOORLOCK TO ACCESS

Siri & Search
Search & Siri Suggestions

Notifications
Badges, Sounds, Banners

Background App Refresh

Cellular Data
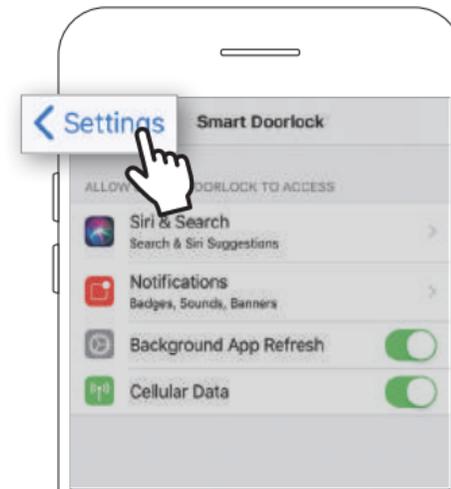
7. Select a Wi-Fi network from the list.

Sign in to your iPhone
Set up iCloud, the App Store, and more.

Finish Setting Up Your iPhone

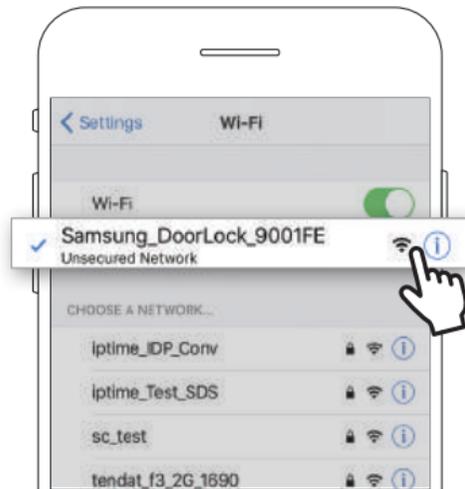Airplane Mode

Wi-Fi   Not Connected

Bluetooth   On

Cellular

Your door lock on your smartphone! Register your door lock. (iOS)

8. Select the item that starts with the word Samsung_Doorlock.

9. Enter the Smart Doorlock button on the top to return to the app screen.
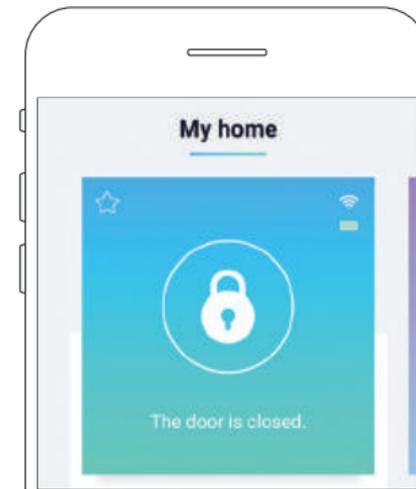
10. Select your home Wi-Fi network and enter the Next button.

Enter the passwords in case your router has enabled security. Correctly enter the passwords.

11. The doorlock is automatically registered. (It takes about 30 seconds.)

ENJOY
YOUR SMART LIFE
WITH IoT SERVICES!

You can easily open the door via smartphone.

❗ If an invited family member installs the app
and signs up for the service, he/she can use the door lock service.

Conveniently open doors with your smartphone!

Method 1. Enter the Lock icon on the main screen of the app.
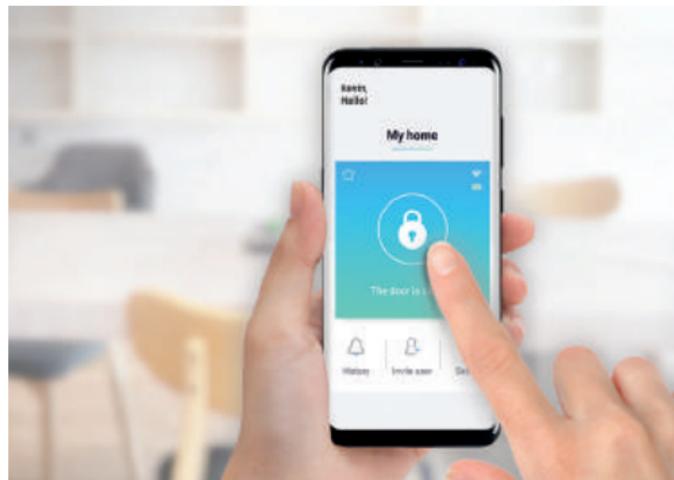
Method 2. While your smartphone is turned on, allow it to come in contact with the lower section of the door lock keypad.

❗ This feature is only available on NFC-enabled Android phones with NFC enabled USIM chips.
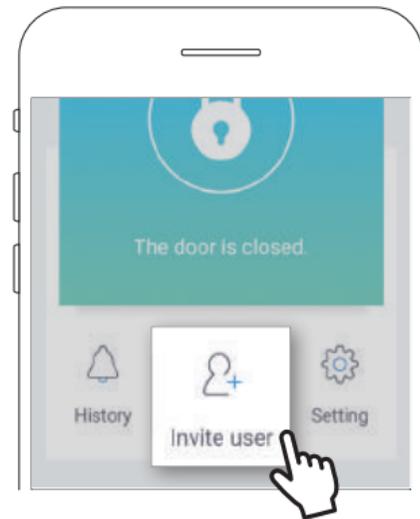
ENJOY
YOUR SMART LIFE
WITH IoT SERVICES!

Share your door lock with your family.
Various services, like door opening or
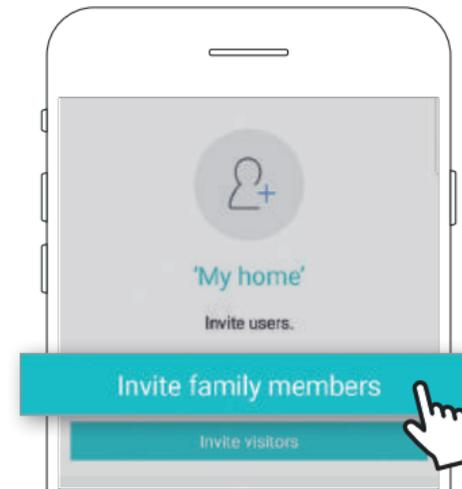access notification, can be used by them.

⚠ If an invited family member installs the app
and signs up for the service, he/she can use the door lock service.

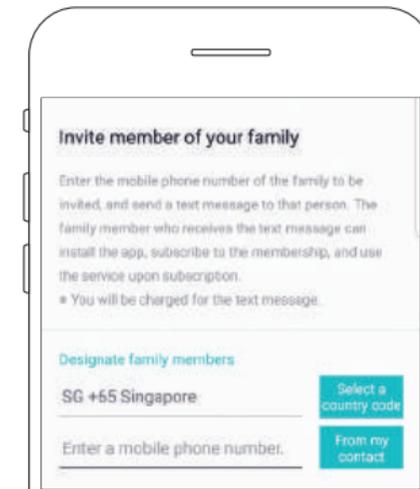## Let's invite family members.

1. Enter the Invite User button on the main
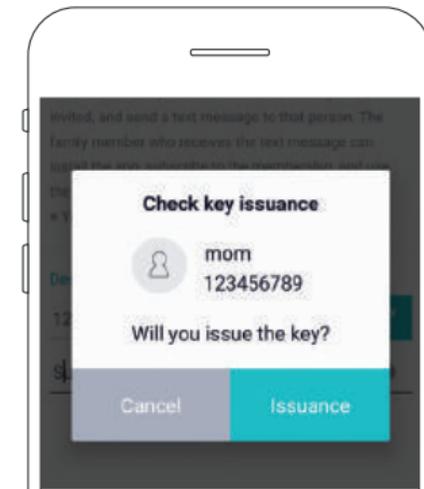   screen of the app.

2. Enter the Invite Family button.

3. Enter the mobile phone number and
   the nickname of a family member you
   want to invite and enter the Invite button.

4. Enter the Issue button and send an
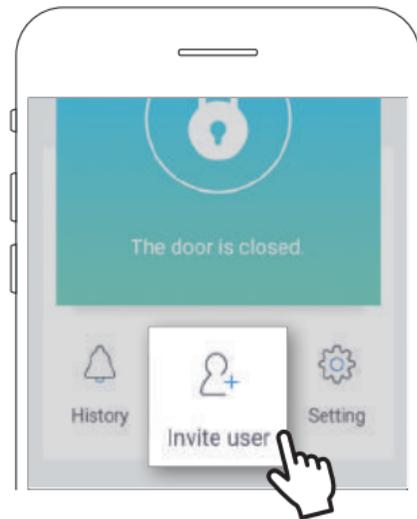   invitation message to him/her.

ENJOY
YOUR SMART LIFE
WITH IoT SERVICES!

You can issue a mobile key to
a person who regularly visits your house,
such as a cleaner or a babysitter so that
he/she can visit on a specific day/hour.

❗ If an invited visitors installs the app
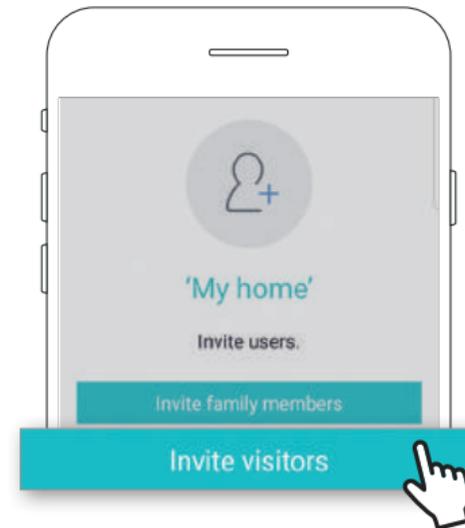and signs up for the service, he/she can use the door lock service.

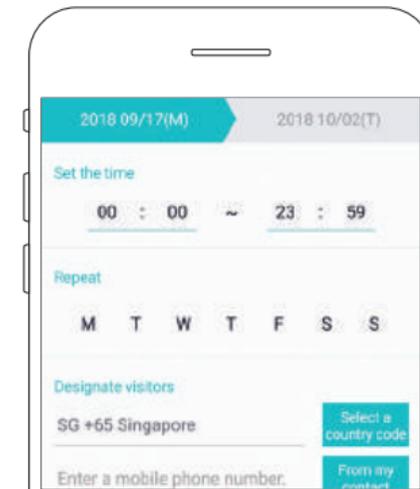## It's easy to invite visitors!

1. Enter the Invite User button on the main screen of the app.
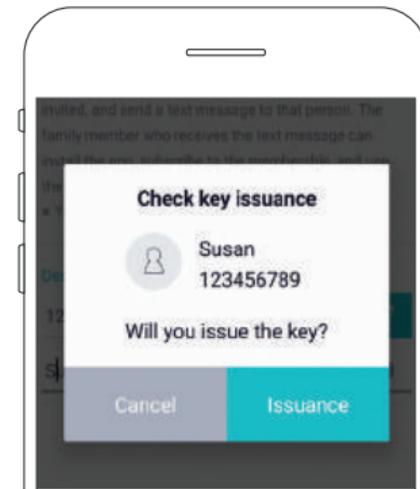

2. Enter the Invite Visitor button.

3. Set the access time, mobile phone number, and nickname of the visitor, and enter the Invite button.

4. Enter the Issue button and send an invitation message to him/her.

ENJOY
YOUR SMART LIFE
WITH IoT SERVICES!
(For visitors)

You can easily open the door via smartphone.

⚠ If an invited visitors installs the app
and signs up for the service, he/she can use the door lock service.

Conveniently open doors with
your smartphone!

Method 1. Enter the key icon on the main screen of the app.
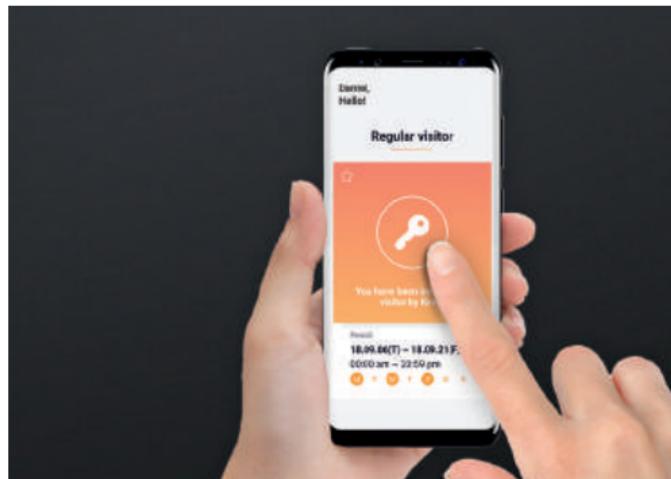
Method 2. While your smartphone is turned on, allow it to come in contact with the lower section of the door lock keypad.

⚠ This feature is only available on NFC-enabled Android phones with NFC enabled USIM chips.

Please check before using the IoT Doorlock

📶 Before Wi-Fi Registration

- A wireless router needs to be installed before Wi-Fi registration.

- Check the password of your wireless router in advance.

- If you are using a dual-band (2.4 GHz, 5 GHz) wireless router, select 2.4 GHz. (This product does not support 5 GHz.)

- Check the standard of available wireless routers (802.11b/g/n).

- Check if an option that blocks the Wi-Fi function is selected in your smartphone. If so, cancel the selection.

- This product may not support some wireless routers. (Check the information on the wireless router on its website.)

- Before Wi-Fi registration, access the wireless router through your smartphone in the place where the product is installed to check
  if you can smoothly use the Internet.

- If the wireless coverage is insufficient and you cannot smoothly access the Internet, it is recommended to move the wireless router near
  the product or to install a repeater between the router and the product.

- Check if the router security type is OPEN, WPA, WPA2, or WPA/WPA2. If a security type other than these four is used, change the type,
  and register the product again. (It is recommended to use WPA2, which is the latest security type.)
  ※ For information on the change of a router security type, see the router manual.

🔍 Points to Check in Case of Wi-Fi Registration Failure

- Due to a temporary wireless environmental situation, a user fails to access a wireless router, or incorrectly registers the product or sets a Wi-Fi.

- The wireless coverage of your wireless router is insufficient.

- The connection between the product and the wireless router fails.

- The security type of a wireless router is not supported.

- A wireless router is not connected to an Internet server.

- Due to the firewall of a wireless router, only authorized devices can access it.

Always
Connected

目次

您要使用IoT
（物联网）服务吗?

Step1. 请用智能手机下载应用程序。

1. 请从Baidu, Tencent 或App Store上下载"Samsung Doorlock"
   应用。

安卓用户
Baidu

安卓用户
Tencent

iOS

※ 建议使用的操作系统指南 操作系统版本 : Android v5.0～/ iOS v10.0~

Step2. 下载成功后，请进行会员注册。

2. 执行应用程序后，请按"会员注册"键来进行注册。

您要使用IoT（物联网）服务吗?

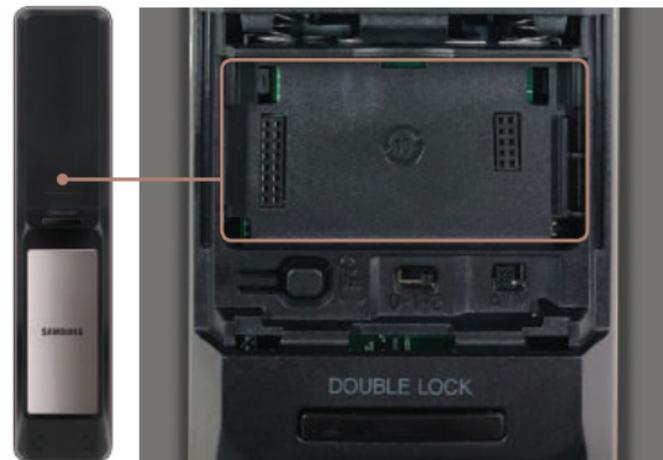安卓用户。

※ 请务必提前确认家里使用的Wi-Fi路由器密码。

🔴 注册失败时，请参考应用中的FAQ。应用 > 帮助 > FAQ > 解决问题

门锁融入智能手机当中～! 请注册门锁。

1. 请在应用首页（主界面）上按"+"键。

添加门锁

请注册门锁！

2. 请在门被锁上的状态打开上方盖壳后，安装Wi-Fi模块。

DOUBLE LOCK

3. 请按住上方的"注册"键5秒钟直至听到语音提示
"即将开始Wi-Fi注册"。

IoT Service Pack
for Samsung Smart Doorlock

DOUBLE LOCK

门锁融入智能手机当中～!请注册门锁。

4 返回应用界面后，请按"下一步"键。

5. 选择门锁Wi-Fi后，请按"下一步"键。

Samsung_DoorLock_9001FE

此时，若列表上不显示相关项目，请按下右上方的"刷新" ⓒ 键。

打开室内侧盖体盖后，选择最后6位数字与门锁媒体访问控制(MAC)地址相同的Wi-Fi。

上一步　下一步

6. 选择住户Wi-Fi后，请按"下一步"键。

STEP 3/3

请选择住户Wi-Fi。

iptime_IDP_Conv

ureadythings_sds

ureadymobile_sds

已设置安全功能的路由器需要输入密码。请输入正确的密码。

上一步　下一步

7. 系统会自动进行门锁注册。(约需30秒钟)

我家

门已上锁。

您要使用IoT
（物联网）服务吗?

iOS用户。

※ 请务必提前确认家里使用的Wi-Fi路由器密码。

⊘ 注册失败时，请参考应用中的FAQ。应用 > 帮助 > FAQ > 解决问题

门锁融入智能手机当中～! 请注册门锁。
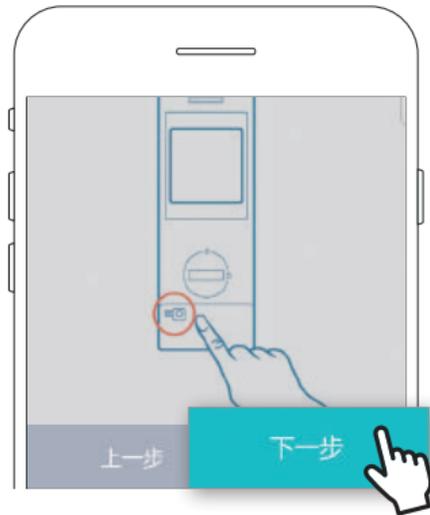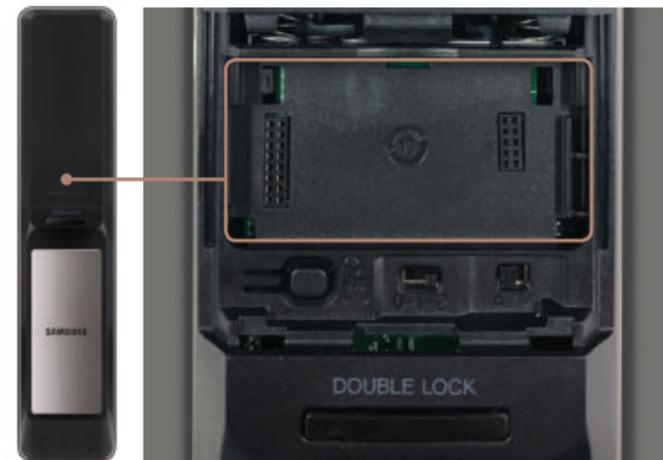
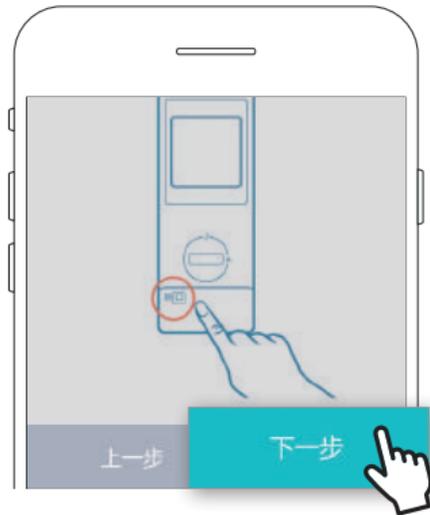1. 请在应用首页（主界面）上按"+"键。

2. 请在门被锁上的状态打开上方盖壳后，安装Wi-Fi模块。

3. 请按住上方的"注册"键5秒钟直至听到语音提示 "即将开始Wi-Fi注册"。

门锁融入智能手机当中～!请注册门锁。(iOS)

4.返回应用界面后，请按"下一步"键。

上一步　　下一步

5.选择门锁Wi-Fi后，请按"下一步"键。

请选择门锁Wi-Fi。

上一步　　下一步

6.请按"设置"键。

〈设置　　Smart Doorlock

允许"SMART DOORLOCK"访问

Siri 与搜索
搜索与 Siri 建议

通知
标记、声音、横幅

后台应用刷新

蜂窝移动数据

7. 请点击Wi-Fi设置选项

登录 iPhone
设置 iCloud、App Store 等。

iPhone 설정 마저 하기　　❶

飞行模式

Wi-Fi　　　　　　　　未连接

蓝牙　　　　　　　　　打开

蜂窝移动网络

 门锁融入智能手机当中～!请注册门锁。(iOS)

8. 请选择以"Samsung_Doorlock"为开头的项目。

9. 请按左上方的"Smart Doorlock" 来移到应用界面。

10. 选择住户Wi-Fi后，请按"下一步"键。

已设置安全功能的路由器需要输入密码。请输入正确的密码。
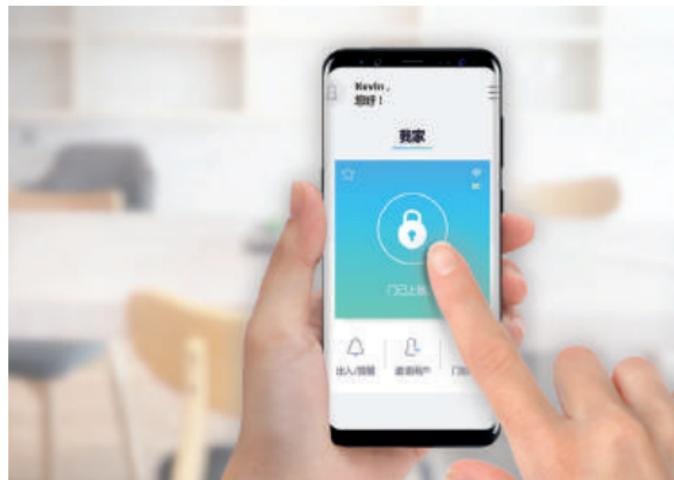
11. 系统会自动进行门锁注册。(约需30秒钟)

尽情体验一下IoT 服务带来的智能生活!

用智能手机简便开门!

⚠ 接收邀请短信的家人在安装应用后，会员注册成功即可使用门锁服务。

用智能手机简便开门!

方法 1) 在应用主界面上点击锁形图标即可简便开门。

方法 2) 在打开智能手机界面的状态下，将手机靠近数字键盘下面，即会自动开门。

⚠ 使用移动密钥开门仅适用于支持NFC的Android终端和NFC USIM芯片用户。

尽情体验一下IoT
服务带来的智能生活!

门锁可以与家人共享。
可以与家人共享开门、家人出入通知等多种服务。

ⓘ 接收邀请短信的家人在安装应用后，会员注册成功即可使用门锁服务。

如何邀请家人用户？

1. 请按"邀请用户"键。

2. 请按"邀请家人"键。

3. 请输入所要邀请的家人手机号码及昵
称后，按下"邀请"。

4. 请按"发放"键后，发送邀请短信。

尽情体验一下IoT
服务带来的智能生活!

门锁可以与家人共享。
可以与家人共享开门、家人出入通知等多种服务。

⚠ 接收邀请短信的家人在安装应用后,会员注册成功即可使用门锁服务。

邀请访客也并非难事!

1. 请按"邀请用户"键。

2. 请按"邀请访客"键。
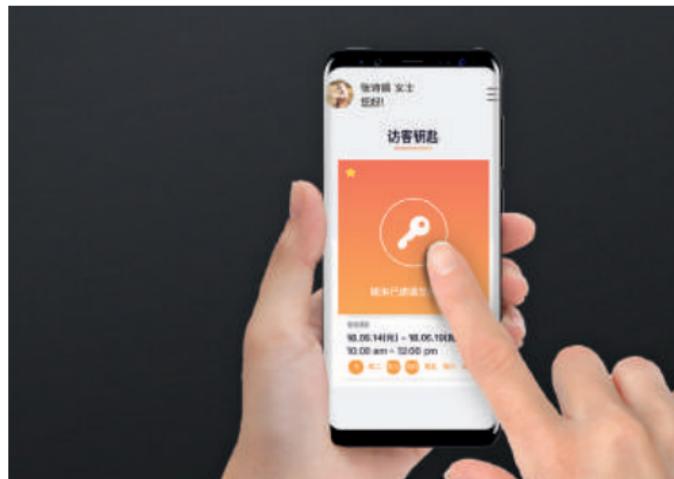

3. 先设置特定时间后,输入访客手机号码及昵称并按下"邀请"。

4. 请按"发放"键后,发送邀请短信。

尽情体验一下IoT 服务带来的智能生活! (访问者)

用智能手机简便开门!

ⓘ 接收邀请短信的家人在安装应用后,会员注册成功即可使用门锁服务。

用智能手机简便开门!

方法1) 点击应用程序主画面的钥匙图标,门就会打开.

方法 2) 在打开智能手机界面的状态下,将手机靠近数字键盘下面,即会自动开门。

ⓘ 使用移动密钥开门仅适用于支持NFC的Android终端和NFC USIM芯片用户。

使用IoT门锁前请确认!

📶 为连接Wi-Fi,请先确认无线环境*!*

- 为连接Wi-Fi, 请确保已安装Wi-Fi无线路由器
- 请提前确认家庭内Wi-Fi无线路由器的密码
- 使用双模(2.4GHz, 5GHz)无线路由器时, 请务必选择2.4GHz带宽（不支持5GHz带宽）
- 请务必确认可支持的Wi-Fi无线路由器标准规格(802.11b / g / n)
- 请确认已打开智能手机的Wi-Fi连接
- 根据无线路由器的品牌或型号不同,部分机型可能不支持 (可通过产品官网查看支持的无线路由器信息)
- 请在安装产品的地方用智能手机连接无线路由器,确认网络能够顺利使用后再进行安装。
- 信号强度弱,无法连接时, 建议将无线路由器移动至离产品较近的地方或在路由器与产品之间设置无线信号增强器
- 请确认无线路由器安全方式为OPEN,WPA,WPA2,WPA/WPA2混合方式认证,如为以上四种安全方式以外的安全方式,
  请变更后再进行产品重新登记。(建议采用最新安全方式WPA2)
  ※ 无线路由器安全方式变更请参考无线路由器手册

🔍 Wi-Fi连接不了吗? 请检查无线环境!

- 产品注册及Wi-Fi连接过程错误
- 家庭内无线路由器(Wi-Fi路由器)的信号强度较弱
- 产品与家庭内无线路由器连接失败
- 无线路由器安全方式不支持
- 无线路由器未连接到外部网络
- 在无线路由器上设置防火墙,除许可的设备外无法连接

MEMO

MEMO